

**DOCKET NO. 11157SSUS04C (NORT10-00349)**  
**Customer No. 33000**

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of : K. Scott Ramey, et al  
Serial No. : 10/662,603  
Filed : September 15, 2003  
For : METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE  
FOR WEB-BASED CONTROL OF A CALL SERVER  
Group No. : 2194  
Examiner : Charles E. Anya  
Confirmation No. : 2370

**MAIL STOP AF**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**NOTICE OF APPEAL**

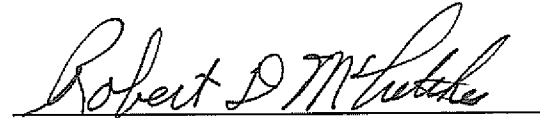
Applicant hereby appeals to the Board of Appeals from the decision dated February 2, 2010 (and Advisory Action dated May 3, 2010), of the Primary Examiner finally rejecting Claims 35, 37-40, 42-45, 47-50, and 52-64.

The Commissioner is hereby authorized to charge \$540.00 for the Notice of Appeal filing fee, or any additional fees connected with this communication or credit any overpayment to Nortel Networks Deposit Account No. 14-1315.

Respectfully submitted,

MUNCK CARTER, LLP

Date: 8/2/2010



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